Lerøy Austevoll: How to unenroll and enroll your personal device

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Introduction

You have to enroll your mobile device through the Company Portal app to access Lerøy Seafood Group's internal resources (such as apps, Wi-Fi and email) from the device. But first, you must unenroll the device to remove it from Austevoll Seafood which will no longer be in use.

Instructions

How to unenroll device:

- 1. Open the Company Portal app on your phone
- 2. Sign in with your ALP e-mail
- 3. On the menu, select Devices



4. Select the device you want to remove (your mobile)

5. Select **Remove**. If the remove option isn't available at the top of your page, select the More (...) menu to see all overflow actions. Then choose **Remove**.

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6. A message appears to warn you that you are about to remove your device. Select **Remove** to confirm.

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7. Your device is now removed. Click on the circle in the top right corner to sign out.

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FAQ - Lerøy Austevoll: How to unenroll and enroll your personal device



Now you're ready for enrolling!

How to enroll device:

1. Open the Company Portal app and click Sign in



2. Click on the "+" to add your Lerøy-account



3. Type in your Lerøy e-mail, click next and type in your password and sign in. You will then see the Company Access Setup page, click **Begin**

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4. The next page displays a list of what LSG can and cannot see on your enrolled device. Click **Continue**

5. The next steps will vary based on which mobile you have. To continue, choose the guide under (iOS or Android) that fits you.

iOS (iPhone):

1. A configuration profile will now be downloaded, click Allow



2. When the download is complete, click **Close** and head into your phone's Settings

3. In your Settings, click on Profile Downloaded and Install



4. Enter your phone's passcode. If you don't have one, you will be asked to set one

5. A warning will show up telling you what the installation will mean, click **Install** again and **Trust**

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6. Click **Done**, go back to the Company Portal app and click **Continue**.



7. Now you will see that there are three green ticks on the setup page, click **Continue**

Lerøy Seafood Group	
Set up Lerøy Seafood Group access	
Set up your device to access your email, devices, Wi-Fi, and apps for work.	
 Review privacy information 	
 Download management profile 	
 Install management profile 	
 Checking device settings 	
Learn more	
Continue	
Postpone	

8. Checking your device settings may take a few minutes. If not compliant, follow the instructions given and click **Retry**.

9. When checking the device settings is complete and successful, **your device is enrolled** and Device setting status is set to *Can access company resource*.

Android:

- 1. Review what you may be prompted/may have to do and click Next
- 2. Activate the device admin app by clicking Activate



3. Enter your phone's passcode. If you don't have one, you will be asked to set one

4. You will now see the app processing the enrollment of your device and will confirm when it is complete.

5. Now you should see a green tick on the Company Access Setup page, click **Continue**

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6. Let the application update your device settings by clicking **Confirm device settings**.

7. Your device is now enrolled. Click Done.



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