# Lerøy Austevoll: How to unenroll and enroll your personal device

KB0010726 (Draft)

    2 views

## Introduction

You have to enroll your mobile device through the Company Portal app to access Lerøy Seafood Group's internal resources (such as apps, Wi-Fi and email) from the device. But first, you must unenroll the device to remove it from Austevoll Seafood which will no longer be in use.
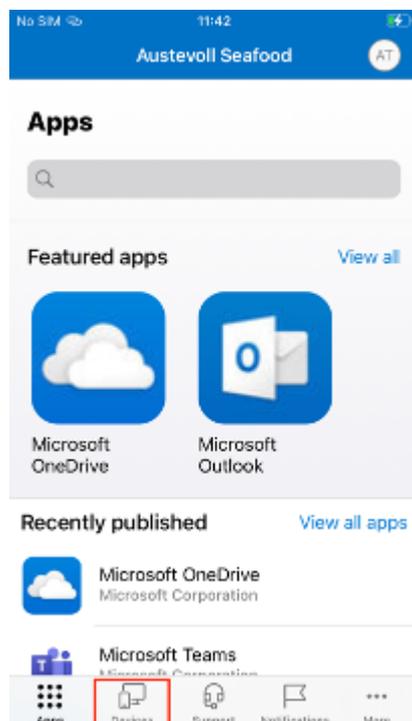
## Instructions

### How to unenroll device:

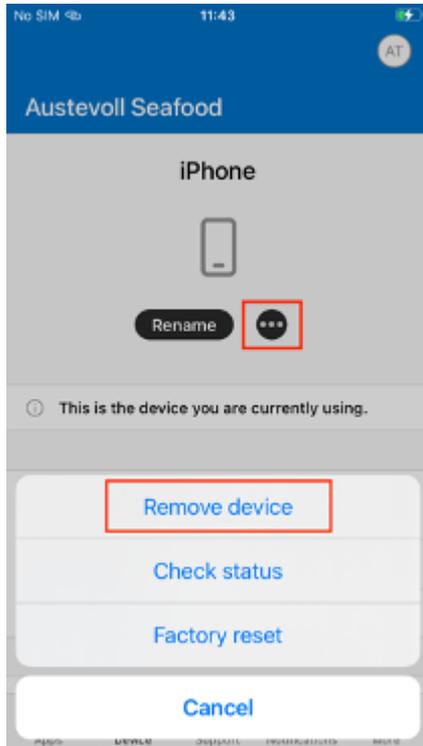1. Open the Company Portal app on your phone

2. Sign in with your ALP e-mail
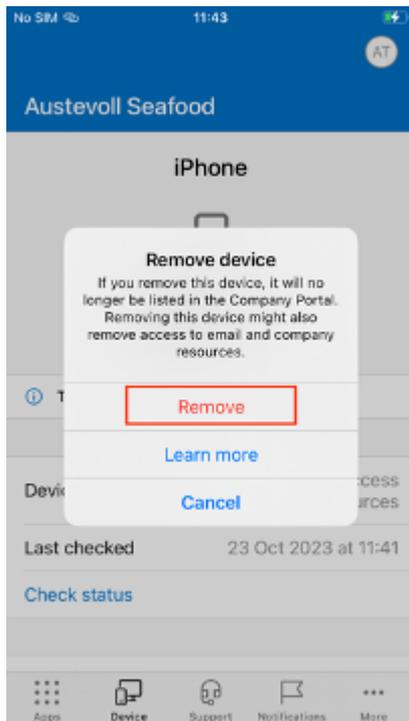
3. On the menu, select **Devices**



4. Select the device you want to remove (your mobile)

5. Select **Remove**. If the remove option isn't available at the top of your page, select the More (...) menu to see all overflow actions. Then choose **Remove**.

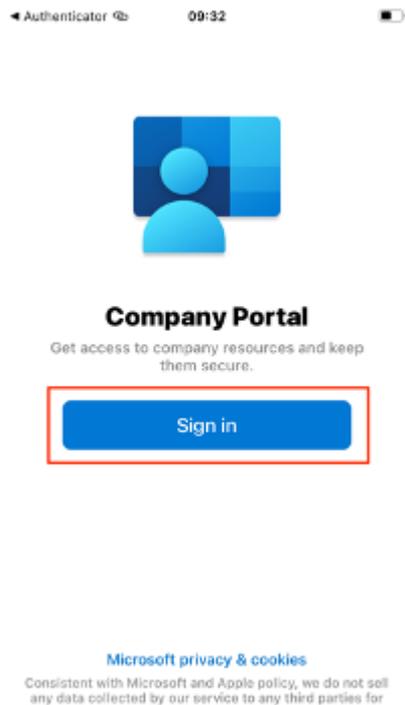6. A message appears to warn you that you are about to remove your device. Select **Remove** to confirm.



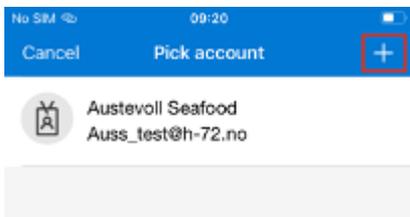7. Your device is now removed. Click on the circle in the top right corner to sign out.
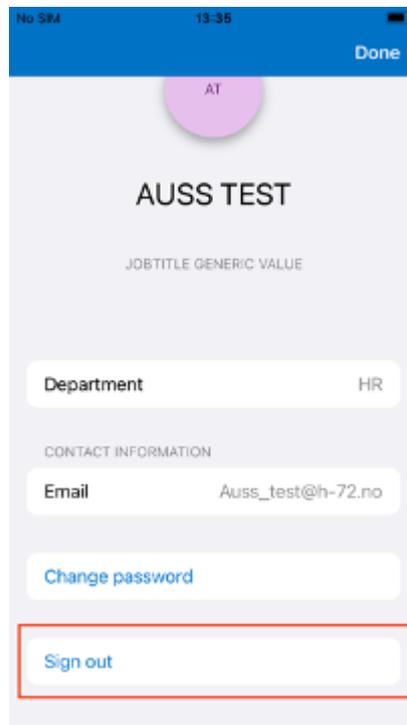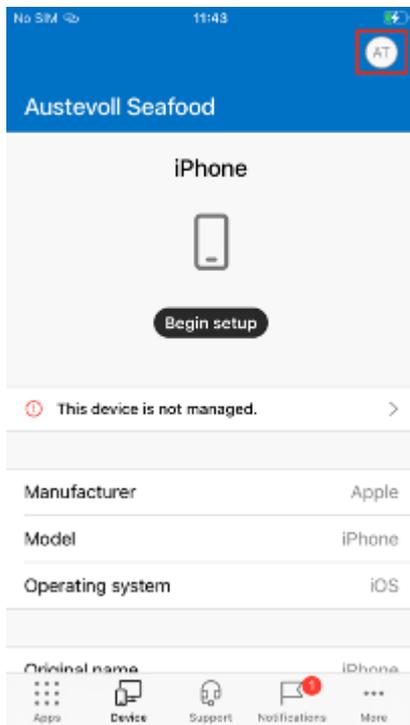
Now you're ready for enrolling!
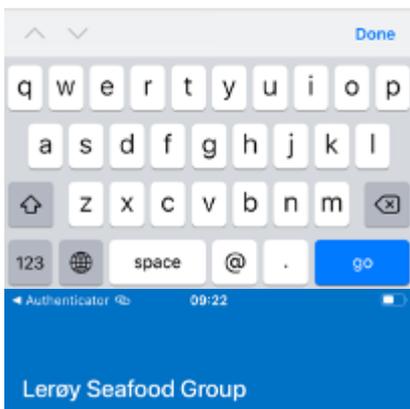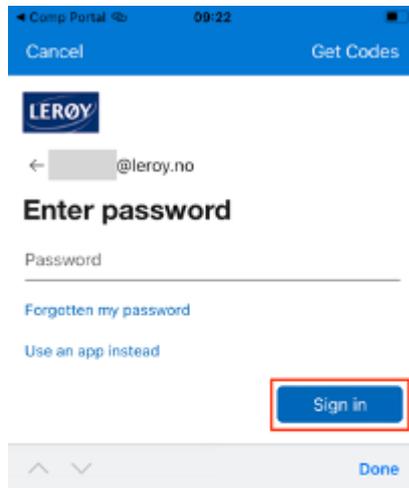
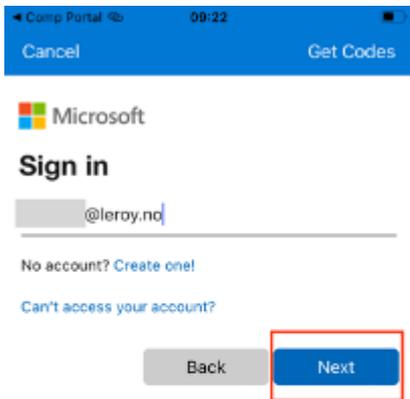## How to enroll device:

1. Open the Company Portal app and click **Sign in**
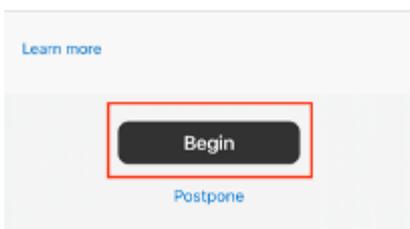


2. Click on the "+" to add your Lerøy-account

3. Type in your Lerøy e-mail, click next and type in your password and sign in. You will then see the Company Access Setup page, click **Begin**
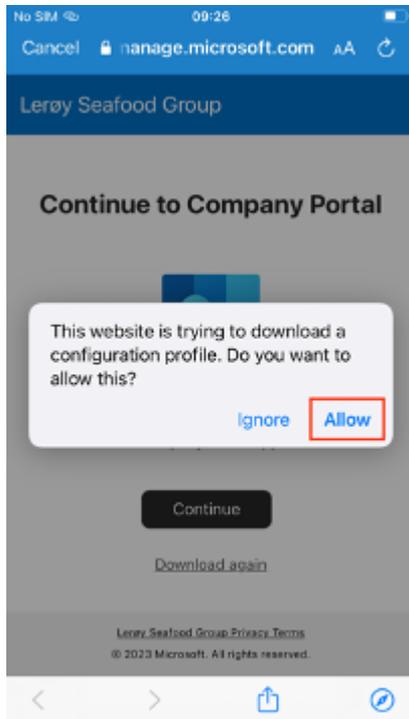


4. The next page displays a list of what LSG can and cannot see on your enrolled device. Click **Continue**

5. *The next steps will vary based on which mobile you have. To continue, choose the guide under (iOS or Android) that fits you.*
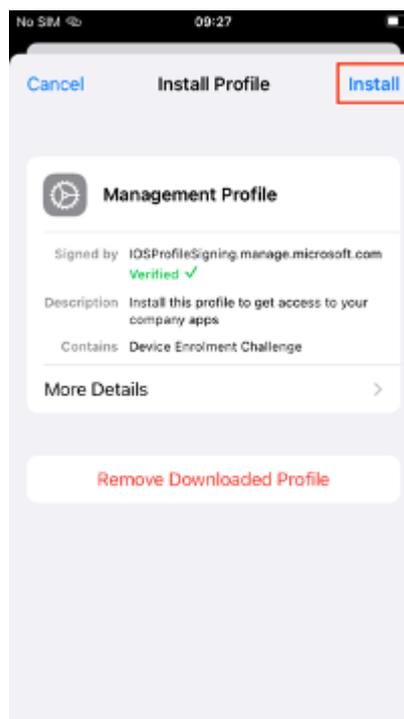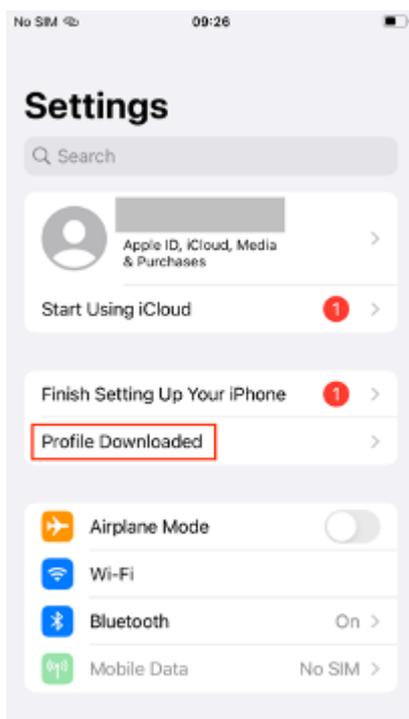
**iOS (iPhone):**

1. A configuration profile will now be downloaded, click **Allow**
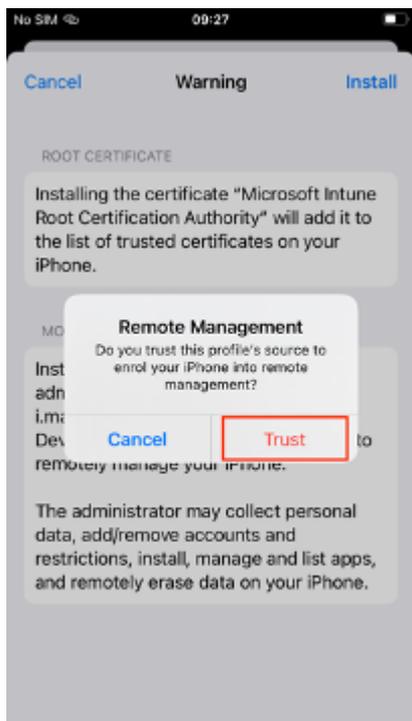


2. When the download is complete, click **Close** and head into your phone's Settings

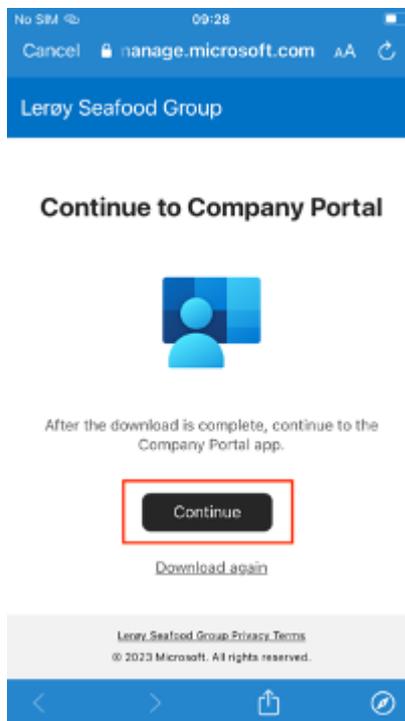3. In your Settings, click on **Profile Downloaded** and **Install**
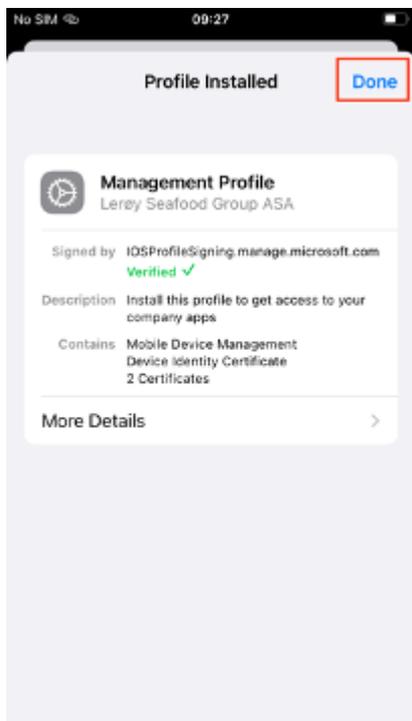
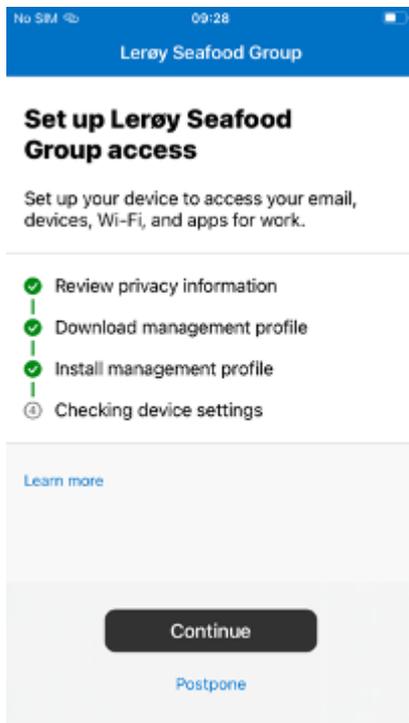4. Enter your phone's passcode. *If you don't have one, you will be asked to set one*

5. A warning will show up telling you what the installation will mean, click **Install again** and **Trust**



6. Click **Done**, go back to the Company Portal app and click **Continue**.



7.  Now you will see that there are three green ticks on the setup page, click **Continue**

8. Checking your device settings may take a few minutes. If not compliant, follow the instructions given and click **Retry**.

9. When checking the device settings is complete and successful, **your device is enrolled** and Device setting status is set to *Can access company resource*.

**Android:**

1. Review what you may be prompted/may have to do and click **Next**

2. Activate the device admin app by clicking **Activate**
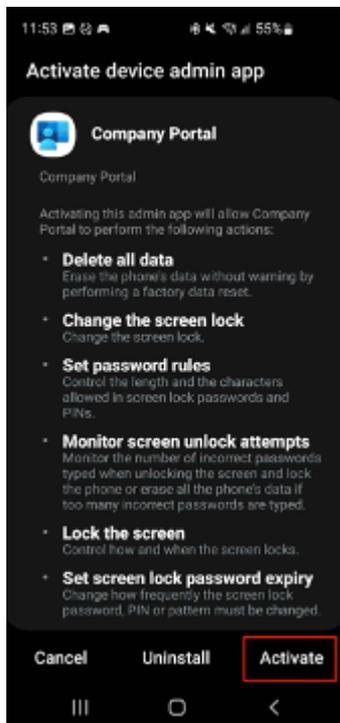
3. Enter your phone's passcode. *If you don't have one, you will be asked to set one*

4. You will now see the app processing the enrollment of your device and will confirm when it is complete.

5. Now you should see a green tick on the Company Access Setup page, click **Continue**
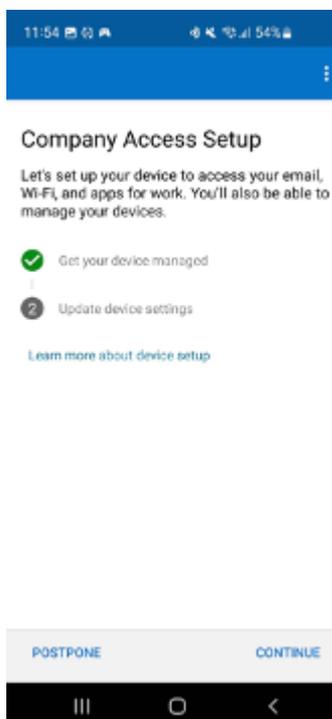


6. Let the application update your device settings by clicking **Confirm device settings**.

7. Your device is now enrolled. Click **Done**.

Authored by Selin Ilic
Last modified 4 days ago